

# SERVICE LIST

	£40 BRONZE SERVICE	£75 SILVER SERVICE	£115 GOLD SERVICE
Full safety inspection & tighten of stem, handlebars, seat post & Saddle.	•	•	•
Inspect headset – adjust if required.	•	•	•
Headset stripped, cleaned, re-greased & reassembled.		•	•
Check frame & forks.	•	•	•
Adjust gears (adjust derailleur stops) & adjust cable tensions.	•	•	•
Replace both front and rear gear cables.			•
Adjust brakes, adjust cable tensions & check braking surfaces for wear	•	•	•
Replace both front & rear brake cables.			•
Check wheels & tyres for damage.	•	•	•
Check tyre pressures are correct & tyres fitted correctly.	•	•	•
Check wheels run true & check for spoke tensions.	•	•	•
Inspect wheel hubs & adjust as necessary.	•	•	•
Wheel hub bearings stripped, cleaned, regreased & reassembled.			•
Check pedals for play & adjust as required.	•	•	•
Check condition of chain rings & cassette / gear teeth.	•	•	•
Check chain for wear & lubricate.	•	•	•
Gears & chain degreased, cleaned & relubricated.		•	•
Check front derailleur alignment.	•	•	•
Front derailleur removed, cleaned, checked, lubricated & refitted.		•	•
Check rear derailleur alignment.	•	•	•
Rear derailleur removed, cleaned, checked, lubricated & refitted.		•	•
Check crank bolts & tighten as required.	•	•	•
Inspect bottom bracket – adjust as required.	•	•	•
Bottom bracket stripped, cleaned, regreased & refitted (if not sealed unit)			•
Check chain guards, protectors & ancillary components.	•	•	•
Check any accessories are fitted correctly.	•	•	•
Frame & forks washed & protective wax applied.			•

## Terms & conditions

All service costs are priced for labour only. Any parts that require replacing / renewing will be charged at an additional cost. (Not including brake / gear cables that are replaced as part of the Gold service only). Dependant on parts availability it may be necessary to either, return your cycle to our work shop to carry out the repair as there are too many parts to keep in stock. Or to arrange a further call out, which will become chargeable at a mileage rate of, £1.00 per mile to cover additional travel costs between our workshop based in Alton, Hampshire & the confirmed location of your cycle.

If the return delivery address is different from the original call out address, (depending on mileage) it will be necessary to charge £1.00 per mile for the additional round trip. Cost to be agreed & accepted by the customer prior to the return of the cycle.

All costs are subject to approval by the customer prior to being carried out on your cycle & such costs will become due for payment on the day the work has been completed & the cycle returned to you. The cycle will remain with Hartleys mobile cycle servicing & repairs until payment has been made.

All advisories regarding the safe & overall working condition of all components will be itemised on your final invoice. Hartleys mobile cycle servicing & repairs will not be liable for any failure of servicing / making correct adjustments to components that cannot be satisfactorily carried out as part of the listed service options that due to their current condition prevent correct adjustments being carried out. As a result, the charge for the service option will still be charged & will be paid by the customer prior to leaving site. It is the customer's decision should they wish to approve any additional works in order to ensure the safe & correct operation of their cycle. It will be advised if the cycle is considered unsafe to use & such advisories will be itemised on the final bill.

All works carry a 30 day guarantee. However, any further call out to works not already provided under the service option will become chargeable & a minimum service call out fee of £40.00 will be charged & will be payable upon completion of works. Failure of new components is warranted. However the labour charge incurred for the call out & removal / refitting of parts will be chargeable.